

Kiltaraglen House

Terms and Conditions of Hire Self-Catering

- All terms are per booking as described. Time for handover is between 4.00 and 6.00 p.m. (subject to unavoidable delays) unless changed by prior mutual arrangement.
- **You MUST vacate no later than 10.00 a.m.** on the morning of departure.
- It is expected that you leave the property as you found it - clean and tidy.
- You are responsible for any damage done or loss sustained during your stay.
- Booking Payment for reservations made directly, on-line or by email, no deposit is required. Credit card details will be held until Payment becomes due 30 days before the start date of the booked stay.
- Booking cancellation – Self Catering must be notified immediately and the following terms apply.

If the cancellation is notified immediately, then no charges apply.

If cancellation is notified **after full payment and within two weeks of your holiday**, no refund will be given. (A Full invoice can be issued to assist you in your travel insurance claim).

- Bookings by minors are not accepted.
- Availability – The booking is made on the understanding that the selected accommodation will be placed at your disposal on the date agreed. Should this not be possible, we cannot guarantee to provide alternative accommodation for you. You will have no claim against us and the fee will be returned to you in full.
- We reserve the Right to refuse to hand over to any person who, in our opinion is not suitable to take charge. All hire charges will be refunded and the contract shall be discharged.
- While every care is taken to ensure that the details shown are correct, we cannot accept responsibility for errors contained therein or the results thereof. We reserve the right to make changes to the accommodation as we see fit and have no obligation to notify you of these changes in advance.

I have read and agree to the terms and conditions detailed above and by submitting my booking request, I agree to the above terms.